Study Skills Course Milestones for Students

Course Title: BUSINESS MANAGEMENT Level: NATIONAL 5

Month	Work to be covered/Topics/Activities/Assignments
June/July	Course Induction
	UNDERSTANDING BUSINESS:
	Needs, Wants and Scarce Resources
	Goods and Services
	Sectors of Industry
	Consumer Demand
	 Markets
	Reasons for Setting up a Business/Creating Wealth
	Business Resources
	Skills and Qualities of the Entrepreneur
	Small Private Sector Organisations - Sole Traders, Partnerships and Private Ltd
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August	 Use of Command Words to answer questions in Business Management
	Public Sector Organisations
	Third Sector Organisations
	Business Objectives
	Sources of Finance
September	Sources of Business Advice
	 How do Businesses Organise their Activities - Functional Areas
	Business Planning
	Cash Budgets/Break Even Analysis
	Stakeholders Interests and Influences
October	Internal Influences on Business
	External Influences on Business
	 Presentation from Hydrasun Ltd on External Influences
	What do Customers Want?
	How is Good Customer Service Achieved
	Methods of Collecting Customer Data
November	MANAGEMENT OF MARKETING:
	Marketing Recap
	Market Research
	Target Marketing
	Product Branding
	Pricing Strategies
	Use of Technology in Marketing
	MANAGEMENT OF OPERATIONS:
	Role of Operations Chapting Compliants
	Choosing Suppliers Shall Advancement
	Stock Management Alathada of Braduation
L	Methods of Production

December	MANAGEMENT OF OPERATIONS CONT'D:		
	Maintaining Quality		
	MANAGEMENT OF PEOPLE:		
	Role of Human Resources		
	Recruitment and Selection of Staff		
	Staff Training		
	PRELIM REVISION CHECKLIST ISSUED FOR REVISION OVER HOLIDAYS		
January MANAGEMENT OF PEOPLE CONT'D:			
	Human Resources Legislation		
	MANAGEMENT OF FINANCE:		
	Role of Finance		
	Cash Flow and Cash Budgeting		
	Profit Statements		
	PRELIM EXAM REVISION:		
	Command Word Revision		
	• Exam Structure		
	Section 1 Case Study Question Practice		
	Section 2 Question Practice		
	Glossary of Terms Matching Tasks		
. .	Mind Map Tasks The Mind Map Tasks		
February	Introduction to the Coursework Assignment - identify a business and a topic from		
	the course that you would like to concentrate on.		
	Two periods per week will be devoted to writing your Business Report (Coursework		
	Assignment) and 2 periods to learning new theory for the next 6 weeks. Course		
	Assignment should be finished by approx. 3 rd week in March		
	THEORY CONT'D:		
	MANAGEMENT OF MARKETING CONT'D:		
	• Product Life Cycles		
	• Promotion		
March	• Placement		
	MANAGEMENT OF OPERATIONS CONT'D:		
	Ethics in Operations		
	Use of IT in Operations		
	MANAGEMENT OF PEOPLE CONT'D:		
	Staff Motivation and Retention		
	Employee Relations		
	Use of Technology in HR		
	MANAGEMENT OF FINANCE CONT'D:		
	• Costs and Break Even Analysis		
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	REVISION LIST FOR FULL COURSE ISSUED PRIOR TO EASTER HOLIDAYS		

April	 Job Costing Use of Technology in Finance Course Revision and exam style question practice 		
Study Skills Course			
Directory of Support Resources			

Please fill in details below outlining what support is available for students completing this course. Please include on-line resources, books and details of revision sessions. If appropriate match the resource to the topics in the milestone calendar.

Resources	Topic/Activity/Assignment
TEXTBOOKS/NOTES ISSUED BY SCHOOL:	
All course resources and weekly work planners are in the Shared Documents area and on GLOW.	Whole Course
Leckie & Leckie Course Notes	Whole Course
Leckie & Leckie Success Guide	Whole Course
TEXTBOOKS THEY CAN BUY THEMSELVES:	
How to Pass Nat 5 Business Management (Hodder Gibson)	
Model Practice Papers with Answers (Hodder Gibson)	
LUNCHTIME REVISION SESSIONS:	
These will be available after the Prelim, during a lunchtime agreed with the majority of pupils in the class. It is strongly recommended that you attend these in order to achieve your full potential.	These will mainly cover exam questions and how to answer them to the command words.